



National Finance Center Customer Notification

Date of Notification: August 22, 2011

Subject: NFC's Labor Day Holiday Schedule

Database/Customer(s) Affected: All Customers

Dear Customer:

In observance of the Labor Day Holiday, the National Finance Center's (NFC) offices will be closed on Monday, September 5, 2011, including the following help desks: (1) NFC's *EmpowHR* Help Desk, (2) NFC's Payroll/Personnel Call Center, (3) NFC's webTA Help Desk servicing designated USDA, OOC and HUD customers, and (4) NFC's ABCO/ABCO Claims Help Desks.

All NFC applications will remain available during the holiday and payroll/personnel processing will continue on the normal schedule.

As always, the NFC Operations and Security Center staff will be available 24 hours per day, 7 days per week at 1-800-767-9641, 504-426-6435, or by sending an email to osc.etix@usda.gov.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at Customer.Support@nfc.usda.gov.

JFF/M2-11-013/012

"Tip of the Week"

Pay Period Calendars by Calendar Year and Accounting/Pay Period Calendars by Fiscal Year are available for downloading on the NFC Homepage under the Forms tab.